

# Risks Management Resources: AboutRisk® Learning



**Online education—empowering risk managers with tools for success.** Healthcare risk management programs continue to evolve, taking a broader operational approach to decision making. As a result, there is a pressing need for mentoring and training—across a variety of healthcare settings—that provide an understanding of the fundamental skills, goals, elements and responsibilities needed for an effective risk management program.



The AboutRisk Learning Healthcare Risk Management Course provides the information necessary to assist risk professionals in achieving these goals, and demonstrates the value of an operational risk management approach to organizational leadership.

## Key Course Features

- Self-paced learning
- On-demand, easily accessible web-based learning modules
- Dedicated program faculty with the opportunity for live discussion
- Certificate of Completion and ASHRM CEUs awarded at course completion
- Available to OneBeacon Healthcare Group® policyholders, and already included in their policies' cost

## Time/Requirements

1-2 hours for each learning module, passing a series of brief exams, voluntary participation in a monthly conference call discussion, completion of a final written project

## Program Objectives

- State the fundamental principles and processes of healthcare risk management
- Compare and describe the difference between a traditional and operational (enterprise) healthcare risk management program
- Identify, analyze and apply risk management data, supported by sample tools including root cause analysis (RCA) and failure mode effects analysis (FMEA)
- Give examples of the interrelationship of risk control, risk financing and claims management
- Design and implement an effective risk management program in a variety of healthcare settings

## Tools for Learning

Illustrations of electronic risk identification, event analysis and data management tools are made possible through the generous assistance of RL Solutions and The Reliability Center.

## The Faculty

The faculty for this program includes nationally-known leaders in the insurance, risk management, claims and brokerage communities. For a complete faculty listing, please visit: [onebeaconhc.com](http://onebeaconhc.com).

### OneBeacon Healthcare Group

is a brand of OneBeacon Insurance Group, Ltd. OneBeacon Healthcare Group specializes in professional liability coverages and other coverages for hospitals, physicians and complex risks, free-standing medical facilities, senior living organizations, and managed care organizations.

### OneBeacon Insurance Group, Ltd.

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### Who Should Participate?

Anyone who wants to develop or hone their skills in healthcare risk management, adverse event management, operational risk management and building an effective risk management program should register. For leadership, this program helps lay the foundation for professional mentoring and risk management succession planning.

### Course Details

Upon successful completion of all program requirements, participants will receive a Certificate of Completion and a CEU Certificate for contact hours of Continuing Education Credit toward the fulfillment of the requirements of ASHRM designations of FASHRM (Fellow), DFASHRM (Distinguished Fellow) and CPHRM (Certified Professional) renewal.

Participants can register and begin the program at any time.

### Curriculum/Module Topics

- Orientation to Healthcare Risk Management Learning Course
  - Module One - Overview of Healthcare Risk Management
  - Module Two - Risk Control
  - Module Three - Risk Financing
  - Module Four - Risk Management in Action
    - Part A: Managing Actual and Potential Events: Investigation and Response, Crisis Management, Case Studies
    - Part B: Managing Actual and Potential Events: Using Root Cause Analysis, Data Trending
  - Module Five - Claims Management in Action
- Module Six - The Effective Risk Manager: Skills, Tools, and Strategies
- Additional Modules
- Root Cause Analysis Overview: Parts 1, 2, 3
- Peer Review
  - Electronic Discovery
  - Informed Consent
- Written Final Project

To register online, and to view a full listing of modules, please visit [onebeaconhc.com](http://onebeaconhc.com). OneBeacon Healthcare Group reserves the right to cancel this course for any reason, including due to low enrollment.

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You can also find us on:

